

10-2017

UFA AAC Library Sub-committee Meeting Minutes, October 2017

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Recommended Citation

Kenyon, Bethany, "UFA AAC Library Sub-committee Meeting Minutes, October 2017" (2017). *UFA AAC Library Sub-committee Meeting Minutes*. 35.

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UFA AAC Library Subcommittee Meeting Minutes

Wednesday, October 25, 2017

1 – 2 p.m.

CETL video conference rooms: Decary 45 & Hersey 305

Present: Bethany Kenyon (chair), Andrew Golub, Richard Parent, David Sandmire, Patricia Long, Sally McCormack Tutt, Nancy Simpson, Stuart Damon, John Redwanski, Gurkishan Chadha; *Visiting*: Sonya Durney, Richard Mathaisen

Other Members: Kaushik Dutta, Olga Slasten LaPlante, Eileen Dunfey, Lane Clarke

Introductions & New library staff introduction

Sonya Durney, Research and Teaching Librarian at Ketchum
Richard Mathiasen, Information Desk Coordinator at Ketchum
(Jenna Davis, not attending, Office Manager for Libraries)

New model team environment

Fully implemented in June, fully staffed in August.

New job descriptions reflect continued attention to customer service, e.g.: User Experience Librarian, Online Research and Teaching Librarian (Cadence Atchinson's new role).

New Associate Deans roles: Beth Dyer and Stew Maclehose.

Liaisons expansion – [new web page](#) lists liaisons/contact information.

Utilizing Microsoft Teams for open communication.

One Book Many Conversations: 1984 collaboration

Nation/world-wide; collaboration with Matthew Anderson from English Dept; 5 Library Services moderators, 7 library-staffed or -based events (2 off campus), books handed out.

Q: Will the libraries be holding/participating in further events like this?

A: Library staff will be discussing it; this particular event's timing may not be ideal for UNE community, but definitely a 'book club' -style series makes sense coming from the libraries – ideally somehow embedded in curriculum.

Q: Do the libraries want suggestions from members of the committee for books to base these events around?

A: Absolutely; all faculty input welcome on this type of project, and will be solicited – again, particularly if there's a way to tie into curriculum.

Virtual Reality empathy project extension

Received continuation grant from NIH/NNLM NER for extension of project. Piloting it with the PA and PT programs this year, then will open it up for any programs that are interested. If any faculty would like to try the experience, please contact librarians Barb Swartzlander or Beth Dyer to set up a time at BC or PC. For more information on the pre-experience and post-experience assessments, please contact Marilyn Gugliucci, Director for Geriatrics Education and Research.

Q: Can the equipment be checked out to be brought into college spaces?

A: Not yet; currently a permanent setup is the most viable method.

Q: Are we (UNE users) impacting the software? How is empathy measured?

A: Developers are very interested in our feedback and our requests for future modules. [Empathy has been measured in user surveys.](#)

RefWorks

Web-based reference management software; up & running, tutorials available, librarians can help, too. Available in several places on website, including [Search→Databases→“R”](#).

Q: Are use statistics available?

A: Yes; request use statistics from librarian [Stew Maclehose](#).

Facilities updates

Portland Campus Art Gallery is open again and now has an elevator.

Bridge between Ripich Commons and Ketchum Library is finished, will open when building does.

Bush Center can now be entered directly from the library on the main floor.

Ketchum main floor now has a Special Collections office/research space (prev. Reference Office).

Web site usability studies & updates

Late 2015: 3 undergrads & 3 grads; tasks based around navigating Library web pages to find: hours, contact info., articles, subject guides, library patron record, course reserves, videos, books, etc.

Findings used to implement Library web pages updates throughout 2016: changed navigation tabs to action/non-jargon terms (e.g. Catalogs to Search), edited page texts (passive to active voice, clarity, consistency, reducing library jargon, updating with current services, brevity, etc.).

Will run follow up test shortly.

Updates and usability not just for students (new Staff/Employees page) but focus for this study and follow up was students (highest percentage of users).

User instruction

[Available](#) in person from 5 Research and Teaching Librarians – for classes or one on one – just ask!

Library Resources Highlights

- [Kanopy](#) – streaming video, available under Databases, all have performance rights
- Special Collections: primary resources & helpful librarians available for faculty & students in Maine Women Writers Collection ([MWWC](#)), [Art Galleries](#), Westbrook College History Collection ([WCHC](#)), New England Osteopathic Heritage Center ([NEOHC](#)), St. Francis College History Collection ([SCHC](#)), [DUNE: DigitalUNE](#)
- Student textbooks are generally available for in-library use at Information Desks; also study rooms & research assistance
- Interlibrary loan: don't pay—check with the library first
- [Database previews](#) available from top of Databases by Title pages – please send feedback; if you'd like to preview resources, let us know
- Materials requests: ask us; we'll do our best to help support your and your students' curricular needs

Questions?

Is there/why is there not a program to make universal, discounted software packages available for UNE faculty, students, and staff on personal computers? Currently seems to be treated as a luxury or a task for community members to pursue on their own, but this shouldn't be the case; uniform software is necessary for daily interoperability.

This question will be sent to ITS to determine whether a program exists and/or whether/how one could.