4-1-2014

UNE Library Services Annual Report 2012-2014

UNE Library Services

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Wintertime photos of the Ketchum Library (left) and Abplanalp Library (right); winter 2013-14 was long, cold, snowy and icy.
UNE Library Services Staff 2012-2014

Library Administration

Andrew Golub, Dean of Library Services
Cindy Vakas, Administrative Assistant to the Dean

Access Services

Brenda Austin, Interlibrary Loan Coordinator
Sharon Eckert, Director of Access Services
Bethany Kenyon, Access Services Librarian
Amanda Leen, Circulation Coordinator (Biddeford Campus)
Laurie Mathes, Circulation Coordinator (Portland Campus)
Chris McKinnon, Acquisitions Librarian
Robin Sanford, Cataloging Librarian

Reference Services

Cadence Atchinson, Reference and Instruction Librarian
Elizabeth (Beth) Dyer, Reference and Instruction Librarian
Roberta (Bobby) Gray, Reference and Instruction Librarian
Barbara Swartzlander, Director of Reference Services

Special Collections

Zach Enright, NEOHC/Special Collections Processing Archivist
Catherine Fisher, Maine Women Writers Collection Assistant
Cally Gurley, Director of Special Collections
David Kuchta, Director, Creative Writing Programs
Cathleen Miller, Curator, Maine Women Writers Collection
Laura Taylor, MWWC Special Collections Cataloger
Jennifer Tuttle, Dorothy M. Healy Professor and MWWC Faculty Director
Anne Zill, Art Gallery Director

Digital Services

Stew MacLehose, Director of Digital Services
Eric Row, Journal Resources Coordinator
Message from the Dean

I am so pleased to look over this Annual Report of the UNE Library Services that covers 2012-2014. Some of the major accomplishments of which I am most proud are:

- The creation of DUNE: Digital UNE in January 2013 as UNE’s digital institutional repository;
- Major space improvements on both campus libraries with new furniture, flooring, computers, and layout. And more to come as we continue upgrading library study space and complete a renovation to Ketchum Library in 2014;
- The successful completion of four years of UNE offering 24-hour library service during the academic year;
- The continued increase in the use of library services as seen in increased numbers of circulation of library materials and numbers of students taught by librarians;
- Continued substantial increases in electronic resources available to students and faculty with five year growth rates of databases (25%), e-journals (100%), and e-books (5,467%);
- And the many Library Services outreach activities to the UNE (and greater) community:
  - Library lunch presentations for IPEC;
  - CETL task force membership;
  - Art Gallery exhibits, including “A Mountain Rises: The Art of Katahdin”; and
  - Many MWWC programs and exhibits, including “Artists Books by Martha Hall” at the IPEC Symposium;
  - Bush Center exhibit “Literacy and Power”; and
  - NEOHC exhibits, including the “Hand Over Hand” interactive film project.

Thanks for all the dedication and hard work to all of the talented Library Services staff!

Respectfully submitted,

Andrew J. Golub
Dean of Library Services
Access Services

DUNE: DigitalUNE

In January of 2013, Library Services contracted with Digital Commons to create our digital institutional repository. DUNE: DigitalUNE (http://dune.une.edu) was created over that spring and summer and launched August, 2013. DUNE’s initial focus has been UNE student works (e.g. theses, research posters, presentations) and Library Special Collections (e.g. yearbooks, scrapbooks, images, art catalogs, etc.), and has now begun to gather faculty works. Since August of 2013, DUNE has gathered, preserved, and made openly accessible nearly 400 unique items from the UNE community which have collectively garnered over 4,800 downloads on the web. We are already getting positive feedback from students and faculty regarding the invaluable service of making UNE student works available for their peers, prospective employers, researchers, and prospective students. Library Services also applied for and received two digitization technology grants in 2013 which allowed us to purchase digital camera equipment and a high-quality digital scanner in order to facilitate preservation-level digitization of UNE materials.

Space Upgrades

Fiscal years 11/12 and 12/13 allowed several Library Student Space upgrade projects. All of the study tables and chairs in the Abplanalp Library have now been updated, including lounge furniture. Extra study spaces have been created in Abplanalp’s Reference area, second floor book stacks, and lower level, which now includes a group of highly-coveted sound-absorbing study cubicles. Custom study carrels with integrated lighting were added to both the Abplanalp and Ketchum Libraries. The Ketchum Library now has new carpeting on all three floors, and an infusion of new study chairs and tables—particularly on its main floor. Ketchum’s main floor also received custom computer kiosks, new computer lab task chairs, and a custom circulation desk. Ketchum had several areas re-painted and electrically upgraded, and several new extremely popular study spaces were created in both the main floor and second level.
Thank you! Library Student Assistants

The Ketchum and Abplanalp Libraries’ 55-60 Student Assistants are largely responsible for the Libraries’ very successful 24/5 round-the-clock operations during the academic year (24/7 during finals), which began in 2010. These students are some of the Libraries’ best ambassadors for the services we provide, and their dedication, teamwork, care and support for one another create a model work environment. At the end of the 2014 spring term, graduating Library Student Assistants were invited to select a book that represents their time at UNE, has had a significant impact on their education, or is personally meaningful to them. Dedication bookplates were inserted, and the selected books were placed on display. This opportunity to express our appreciation for the contributions of our Library Student Assistants, and for them to leave a personal legacy at the UNE Libraries, will become a tradition we plan to continue each year.

56,871 Circulation transactions for FY 13/14, an increase of 5.7% over FY 12/13.

Circulation has increased 18.6% over the last 5 years, and 35% over the last 7 years.
Digital Services

Growth in Electronic Resources FY2008 to FY2013

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2013</th>
<th>% increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Databases</td>
<td>174</td>
<td>218</td>
<td>25%</td>
</tr>
<tr>
<td>eJournals</td>
<td>39,569</td>
<td>79,260</td>
<td>100%</td>
</tr>
<tr>
<td>eBooks</td>
<td>6,025</td>
<td>335,415</td>
<td>5,467%</td>
</tr>
</tbody>
</table>

New Databases 2012-14
- AccessAnesthesiology
- AccessPharmacy
- Counseling & Therapy in Video
- Dentistry & Oral Sciences Source
- Digital Commons
- Dissertations & Theses
- DynaMed
- Embase
- Ergonomics Abstracts
- Global Issues in Context
- GREENR
- Health & Psychosocial Instruments
- HeinOnline
- Human Relations Area Files
- Journal Citation Reports
- Lexi-Comp for Dentistry
- Prescriber’s Letter
- ProQuest Historical Newspapers
- ProQuest Public Health
- PsychTESTS

Growth in Website Usage FY2008 to FY2013

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2013</th>
<th>% increase</th>
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<tbody>
<tr>
<td>Website Hits</td>
<td>412,163</td>
<td>515,237</td>
<td>25%</td>
</tr>
</tbody>
</table>
Reference Services

Reference & Instruction Librarians collaborate with faculty to teach information literacy skills to students in UNE’s undergraduate and graduate programs. The following charts show the amount of teaching done over the past two years. While the number of sessions is down slightly, the number of students reached continues to climb, largely due to growing programs with increasing numbers of students per class.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of instructional sessions</th>
<th>Number of students (not unique)</th>
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</thead>
<tbody>
<tr>
<td>2012-13</td>
<td>125</td>
<td>3418</td>
</tr>
<tr>
<td>2013-14</td>
<td>121</td>
<td>3937</td>
</tr>
<tr>
<td>% change</td>
<td>2012-13 to 2013-14</td>
<td>-3%</td>
</tr>
</tbody>
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Lunch & Library

As part of the Interprofessional Education Collaborative spring series at Portland Campus, the Library offered the following lunchtime presentations:

- Evidence-Based Practice and the Library: Finding and Applying the Best Evidence, February 20, 2013 – about the Library’s role in supporting EBP, with medical librarians from UNE clinical training sites and an interprofessional panel of practicing clinicians discussing their insights into the implementation of EBP in the healthcare setting


Center of Excellence in Teaching and Learning

Reference & Instruction Librarian Cadence Atchinson is the library liaison to the new CETL. She worked with the CETL Task Force to frame the mission, vision and guiding principles for the CETL at UNE. She also supported Barbara Walvoord’s Teacher Scholar Seminar by assisting 22 faculty with semester-long research projects related to their own teaching and scholarship.
**Special Collections**

Since its formation in January 2010, the Special Collections Department has grown to include six collections: George and Barbara Bush Legacy Collection, New England Osteopathic Heritage Center, Maine Women Writers Collection, Saint Francis College History Collection, Westbrook College History Collection, and the UNE Art Gallery.

**UNE Library Services Special Collections Exhibition Program, 2013-2014**

<table>
<thead>
<tr>
<th>UNE Art Gallery, Portland Campus, Anne Zill and contributing artists/their estates</th>
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<tbody>
<tr>
<td>• “Joe Guertin: A Graphic Designer Remembered”</td>
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<tr>
<td>• “Maine Women Pioneers III – Dirigo”</td>
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<tr>
<td>• “A Mountain Rises: The Art of Katahdin”</td>
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<tr>
<td>• “Annual Sculpture Garden Invitational 2013”</td>
</tr>
<tr>
<td>• “Recent Acquisitions &amp; Selections from the Permanent Collection”</td>
</tr>
<tr>
<td>• 2014 Art Department Faculty Exhibition</td>
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<tr>
<td>• “Annual Sculpture Garden Invitational In honor of creator Grant Jacks”</td>
</tr>
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![Jonah and the Whale by Stephen Burt](image)

**Westbrook College History Collection, Portland Campus, Roberta Gray/Hollis Haywood**

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<tr>
<td>• “50th Anniversary of the Dental Hygiene Program”, a film</td>
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<td>• Dean Richard Bond Memorial Video</td>
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<tr>
<td>• “Honoring the past . . . looking toward the future,” an exhibit on the three Stevens Avenue houses making way for the Patient Care Center.</td>
</tr>
<tr>
<td>• UNE Capital Campaign Launch slide show</td>
</tr>
<tr>
<td>• Westbrook College Reunion videos</td>
</tr>
</tbody>
</table>
Maine Women Writers Collection, Biddeford & Portland Campuses, Cathleen Miller/Catherine Fisher/USM Interns

- “Women Writing Nature” Marcil Hall
- “In Your Back Yard: York County Writers from the MWWC” Marcil Hall
- “Artist’s Books by Martha Hall” exhibit at IPEC symposium (Catherine Fisher/Cally Gurley)
- “Marie Peary Stafford’s travel diaries”
- “Art+Health at the MWWC”
- “Two Kinds of Suffs: The National Woman’s Party and Suffragist collections”

George and Barbara Bush Center, Biddeford Campus, Cally Gurley/Profs. Elizabeth DeWolfe/Eric Zuelow/Heather Sadler/Michael Cripps

- “Literacy and Power” (2013 – 2014)

New England Osteopathic Heritage Center, Stella Maris Hall, Zach Enright

- “New England Osteopathic Heritage Center History”
- “New England Osteopathic Heritage Center Historical Photographs”
- “Hand Over Hand: An Exploration of Osteopathic Medicine in New England”, online interactive video
• “I Have a Dream,” an exhibit on MLK, Jr.’s visit to St. Francis College May 6-7, 1964

UNE Special Collections, Portland Campus Library, Zach Enright/Catherine Fisher/Roberta Gray/Cathleen Miller/Laura Taylor

• “Explore UNE Special Collections” (ongoing)